

# Your Volunteer Voices

Here is where your local volunteer fire company members will answer questions, provide event dates, offer ways to get involved, and most importantly, reconnect with our communities.

# EMERGENCY?... CALL 911



## WHEN SHOULD YOU CALL 911?

- SMOKE coming from a building, car, or woods
- A MEDICAL emergency
- A VEHICLE ACCIDENT
- Someone BREAKING into a house or car
- A person or animal is physically ATTACKING someone
- LOST or FOUND children, elderly, adults, or people who are mentally challenged or disabled

## TIPS

- When you call 911, **let the dispatchers take the lead** on asking the questions.
- Don't get frustrated or impatient with the questions. **Units are already on their way** while you answer.
- **Stay on the line** with the dispatcher until first responders arrive.
- Text to 911 is available in Lancaster County. Calling 911 is significantly preferred, but **if you are in a situation where you cannot call 911, texting can be used.**



# NON-EMERGENCY

For non-emergencies such as a cat in a tree or a noise complaint, call the **NON-EMERGENCY** line at **717-664-1190**



## TEACH CHILDREN...

- How and when to call 911
- How to call 911 on a locked cell phone.
- Not to hang up until they are told to.
- To use words instead of nodding or pointing as the dispatcher can't see them.

# EMERGENCY? CALL 911

MY PHONE NUMBER \_\_\_\_\_

MY STREET ADDRESS \_\_\_\_\_

MY CITY OR BOROUGH \_\_\_\_\_

MY TOWNSHIP \_\_\_\_\_

## NON-EMERGENCY PHONE NUMBERS

**FIRE DISPATCH 717-664-1190**

**POLICE DISPATCH 717-664-1180**



For more information, check out  
Lancaster Countywide  
Communications  
on their website:  
[lcwc911.us](http://lcwc911.us)



1. Fill this out with your family.
2. Cut it out.
3. Hang where it can be seen quickly.



### WITMER OX ROAST

Sat. February 10

Witmer Fire Protection Association

### BLOOD DRIVE

Wed. February 28

Witmer Fire Protection Association

### BLOOD DRIVE

Thurs. January 18

Lafayette Fire Co.

### FASNACHTS FOR FASNACHT

Tues. February 13

Lafayette Fire Co.

### CHICKEN POT PIE

Sat. February 24

Hand-in-Hand Fire Co.

**EVENTS**



**Witmer Fire  
Protective Association**  
455 Mt. Sidney Rd, Lancaster  
witmerfire.com  
717-393-1259



**Hand-in-Hand Fire Co.**  
313 Enterprise Dr, Bird-in-Hand  
bihfire.com  
Station: 717-392-0112  
Paul Fisher: 717-380-1109



**Lafayette Fire Co.**  
63 Lafayette Way, Lancaster  
lafayettefire.com  
joinlafayette.com  
717-392-5097



**Ronks Fire Co**  
134 North Ronks Road, Ronks  
ronksfirerescueinfo@gmail.com  
Steve Gribble: 717-368-5585

If you have questions about this information, or are interested in volunteering, please contact one of the fire companies listed above.